

Patient Safety ALERT: Oralieve moisturising mouth gel risk of patient harm

PLEASE DISPLAY IN YOUR STAFF AREA



There is a risk of patient harm associated with the incorrect use of moisturising mouth gel to alleviate a dry mouth as part of the Mouth Care Matters initiative. At least two near miss incidents have been reported where end of life / palliative patients using this gel have accumulated a build-up of "rubber like secretions" in their mouth and throat resulting in a drop of their oxygen saturation levels.

A similar incident has occurred in the South-West with another brand of mouth gel. Until we can clarify details regarding the use of this product, we ask you to remove all stock from your ward/department immediately and return to Procurement.

FOR URGENT ACTION BY MANAGERS

- Ensure that ALL STAFF in your team are aware of this safety alert