

Respiratory rehabilitation physiotherapist open appointments

Other formats

If you need this information in another format such as audio CD, Braille, large print, high contrast, British Sign Language or translated into another language, please contact the PALS desk on 01271 314090 or at ndht.pals@nhs.net.

Why have I been given this leaflet?

You have been given this leaflet because your clinician feels that you may not require a further appointment in the future. However, this enables you to make an appointment if you feel a review is required to help support you. For example, if the current management plan containing the knowledge and skills that you had developed aren't supporting you in a way they previously had done.

Your clinician has placed you on our open appointment pathway, which means that if you do have any concerns within 12 months of your consultation, you can easily get in touch with us. The aim is that by being able to initiate support in a timely way it will help you to support your self-management.

For all other concerns, if it is a new or different condition, your GP will remain your first point of contact.

How does the open appointment pathway work?

We have created a treatment plan for you that we hope will not require a further follow-up. However, you should contact us if you feel you need further support to help with the management of the problem you previously attended for.

If you need to contact us, please call the physiotherapy admin team at North Devon District Hospital on **01271 322378** (Monday – Friday) and ask for **respiratory rehab review** following an open appointment. You will be booked into the next available appointment.

This is not a replacement for urgent medical advice. If you require urgent medical advice, you should contact your GP, NHS 111, your local walk-in centre or, if you are really unwell, your local Emergency Department (A&E).

How long is this valid for?

This is valid for 12 months from your last appointment. Once the 12 months have passed, you will be discharged from the care of your clinician.

If you have a problem after this 12-month period, please contact your GP and ask for a re-referral.

PALS

The Patient Advice and Liaison Service (PALS) ensures that the NHS listens to patients, relatives, carers and friends, answers questions and resolves concerns as quickly as possible. If you have a query or concern call 01271 314090 or email ndht.pals@nhs.net. You can also visit the PALS and Information Centre in person at North Devon District Hospital, Barnstaple.

Have your say

Northern Devon Healthcare NHS Trust aims to provide high quality services. However, please tell us when something could be improved. If you have a comment or compliment about a service or treatment, please raise your comments with a member of staff or the PALS team in the first instance.

'Care Opinion' comments forms are on all wards or online at www.careopinion.org.uk.

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