

Secondary breast care service

Other formats

If you need this information in another format such as audio CD, Braille, large print, high contrast, British Sign Language or translated into another language, please contact the PALS desk on 01271 314090 or at ndht.pals@nhs.net.

What the service offers

The service offers support and advice for patients diagnosed with secondary breast cancer.

Service hours: Monday, Tuesday, Thursday and Friday 8am – 4pm

Additional flexible hours are provided when required.

Where service is provided

We are offering telephone appointments only at present.

How to be referred

Your GP or ward staff can complete the referral form for you.

You can self-refer if you are already receiving care from the oncology team. [Please contact the breast care team on 01271 322483.](#)

What will happen at first appointment

Initial assessment will be carried out to find your needs both physical and psychological.

Who's who

Jackie Cockwill
Secondary Breast Care CNS
Email: j.cockwill@nhs.net

Further information

If you have any questions or concerns about secondary breast cancer, please contact the service between 9am and 4pm Monday to Friday.

Tel: 01271 322483

Alternatively, please call the hospital switchboard on 01271 322577 and ask for extension 3483.

There is a 24-hour answer phone for out of hours.

PALS

The Patient Advice and Liaison Service (PALS) ensures that the NHS listens to patients, relatives, carers and friends, answers questions and resolves concerns as quickly as possible. If you have a query or concern call 01271 314090 or email ndht.pals@nhs.net. You can also visit the PALS and Information Centre in person at North Devon District Hospital, Barnstaple.

Have your say

Northern Devon Healthcare NHS Trust aims to provide high quality services. However, please tell us when something could be improved. If you have a comment or compliment about a service or treatment, please raise your comments with a member of staff or the PALS team in the first instance.

'Care Opinion' comments forms are on all wards or online at www.careopinion.org.uk.

Northern Devon Healthcare NHS Trust
Raleigh Park, Barnstaple
Devon EX31 4JB
Tel. 01271 322577
www.northdevonhealth.nhs.uk

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Tel: 01271 313970 / email: ndht.contactus@nhs.net