

# Friends and Family Test



Northern Devon Healthcare  
NHS Trust

April 2019 - March 2020

## Caroline Thorpe Ward

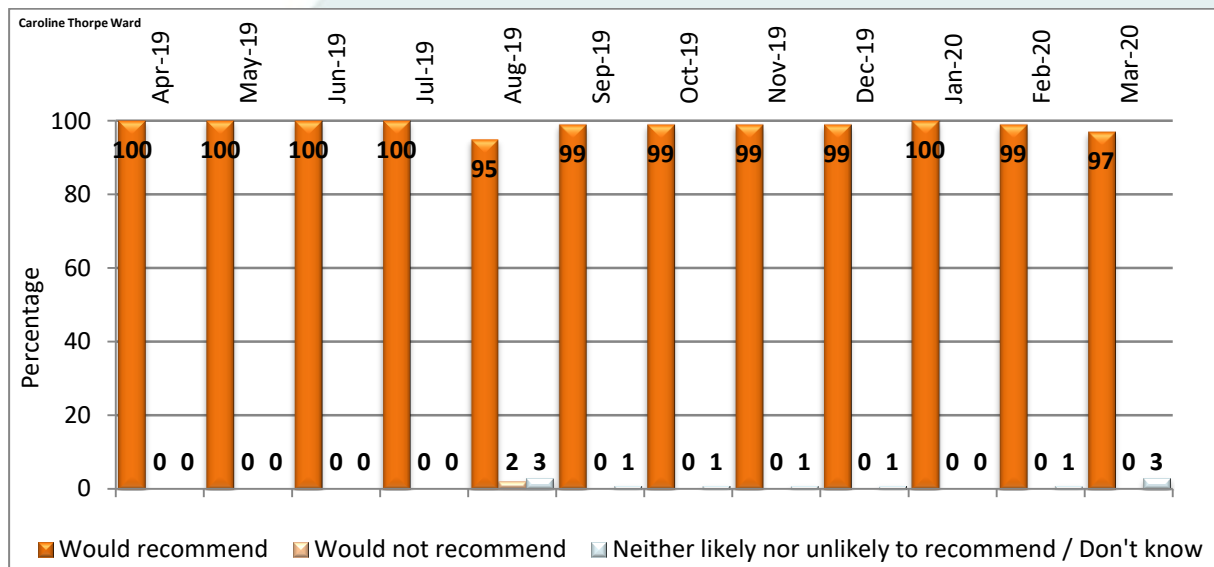
North Devon District Hospital

How likely are you to recommend our ward to friends and family if they needed similar care or treatment?

Darryn Allcorn, chief nurse, said: 'After discharge, patients are given the opportunity to tell us whether they would recommend the care provided to friends and family. Thank you for your feedback. We are using it to continually improve our services.'

### Friends and Family Test score

The Trust's target 'would recommend' score is 75%



### Response rate

The Friends and Family Test scores are based on the following percentage response rates

