

# Friends and Family Test



Northern Devon Healthcare  
NHS Trust

How likely are you to recommend our ward to friends and family if they needed similar care or treatment?

Darryn Allcorn, director of nursing, quality and workforce, said: 'After discharge, patients are given the opportunity to tell us whether they would recommend the care provided to friends and family. Thank you for your feedback. We are using it to continually improve our services.'

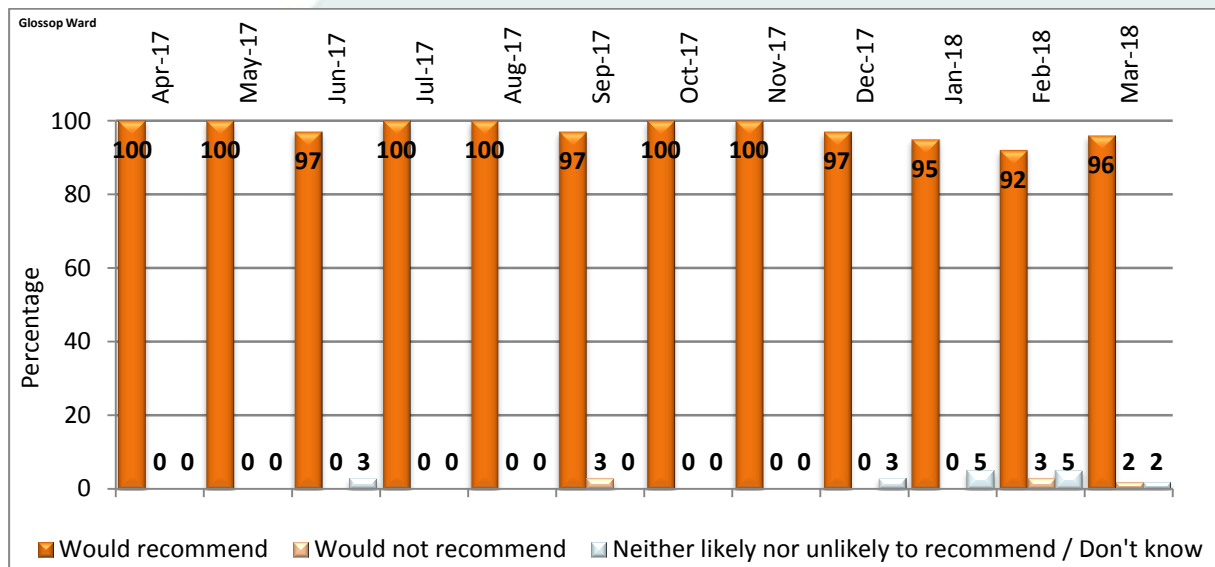
April 2017 - March 2018

## Glossop Ward

North Devon District Hospital

### Friends and Family Test score

The Trust's target 'would recommend' score is 75%



### Response rate

The Friends and Family Test scores are based on the following percentage response rates

