

Diabetes Transformational Project Highlight Report

Highlight Report Purpose: - Highlight report updates the project sponsor and the project board about the project's progress to date. It also provides an opportunity to raise concerns and issues with the Board, and alert them to any changes that may affect the project.

Locality	Northern
Project Lead	Andrea Beacham
Date of Report	September 2017

All Fields must be completed. State 'nil return' where there is nothing to report

Current Project Status	Trend

Headlines since last report

Date of last report N/A

Our first 6 months of engagement with our four stakeholder groups identified that optimal diabetes management requires both gold-standard medical management *and* support for lifestyle change.

The programme has a number of projects that support delivery of these two objectives:

1. Integration of the diabetes pathway between primary and secondary care
2. Improving access to the multi-disciplinary footcare team
3. Improving access and timely referral to community podiatry services
4. Improving access to other NHS and public health support (psychological, dietetic, weight management, health coaching)
5. Making every contact count towards lifestyle change
6. Ensuring same standard of diabetes care in the community (comm. Nursing & dom. Care)
7. Creating place-based offers of support such as peer support groups, wellbeing clubs
8. Consistent use of a single diabetes care pathway to include education

Testing in 4 of these areas to begin in September through to December

Achievements since last highlight report

- 148 patient questionnaires describing what would help them manage their

health returned

- Practice manager recruited to project team
- Locality funding allocation agreed
- Agreement to use project support funding to backfill time of leads for each of the projects
- Project team has agreed the budget headings
- Clinical lead and Project Manager attended North Devon GP Collaboration group on 5 September and agreed the first set of GP practice visits to establish support package for super 6/virtual clinics/education
- NDHT MDFT Service has confirmed viability of extra clinicians and increased time of existing clinicians within the MDFT to begin on 1 Feb 2018 after practice-linked podiatry service has commenced.
- NDHT Podiatry service has amended its recruitment proposal so that recruitment will be for Band 5 posts with higher band positions recruited internally

Slippage against plan and remedial action

- No practice nurse yet on project team
ACTION: to be recruited to team
- Recruitment to new posts, both recurring and non-recurring, has not yet begun as the finances have only just been confirmed and are still to be finalised (NHSE have only this week confirmed that funding can be used to recruit to 2 year posts which takes us beyond the end of 18/19 due to the delay in confirming funds)

Changes to budget profile

- Eclipse & Delt training was not previously allocated for in the North's budget and has now been included.

Actions and Outputs for next period

- Overall Programme Plan for North to be finalised
- Timetable for increased MDFT service from 1 Feb 2018 – 31 Mar 2019 and associated budget to be finalised.
- Timetable for increased podiatry service and associated budget to be finalised
- Baseline report to be written to include: practice performance & outcomes: comparison against other areas; patient experience; clinician experience
- Report outlining learning from other areas in the country and a comparison of outcomes

- Clinical workshop 4 – primary & secondary care integration
- STP wide footcare workshop on 27 September.

Changes to the Project Plan

None to date

Risk

- Whilst backfill costs have been agreed, there is currently no-one available to backfill the role of NDHT's Diabetes Consultant which, if not resolved, will impact on the project's ability to deliver its objectives around increasing specialist support to primary care
- Some feedback from practices that System One (which most of the North's practices use) would have produced the same benefits as Eclipse and would have been more practical. Need to try to ensure a positive start by beginning with the most enthusiastic practices.

Issues

Decisions and issues for Project Board

Timescales

Q2 – actions and outputs period