



Feedback from the Virtual Dementia Tour experience

Northern Devon Care Homes Team

“ A disconcertingly excellent teaching experience, eight minutes of training I will never forget.”

Matron, Kenwith Castle Care Home, Abbotsham

“ I think the Dementia Tour Bus is absolutely brilliant.

“ After doing the tour, it really inspired me to make up my own dementia tour, within my workplace, to pass on to my colleagues.

I have really learnt a lot from this, and it’s eye opening to physically feel what it’s like through the eyes of a person living with dementia.”

Senior carer, Ebberly House Care Home, Barnstaple

“ Absolutely the best training I have attended in 28 years of working in care.”

Matron, Swimbridge House Care Home, Swimbridge

Attendees included independent care providers, local authority, community services and acute trust staff, GPs, voluntary sector representatives (including memory café staff) and the Alzheimer’s Society, along with relatives of those living with dementia.

This unique experience was funded by Northern Devon Healthcare NHS Trust’s care homes team in order to raise awareness and improve the quality of life for those living with dementia in North Devon.

Hosted by Kenwith Castle Care Home, Abbotsham, near Bideford



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Feedback from the Virtual Dementia Tour experience

- ❖ Excellent experience, thought-provoking – will make a difference to my practice
- ❖ Definitely exceeded my expectations
- ❖ Fantastic training, the experience was awful and terrifying, but a massive learning curve in what someone with dementia experiences. My outlook will be completely different from now on and I will think about how I felt whenever I work with someone with dementia.
- ❖ I will pass my knowledge on and help make those living with dementia have a better quality of life
- ❖ The most memorable course to date, I will make others aware
- ❖ It made me really empathise and understand the people I work with. I found it interesting and inspiring.
- ❖ It will help me to help someone with dementia in our home
- ❖ Absolutely great experience, all who work in the healthcare profession and families dealing with dementia should have the opportunity to go on this course
- ❖ Very informative, lots of things I didn't know – will certainly help me in the future. Very scary to 'be in their shoes'.
- ❖ Very inspiring, I can now help my residents better and give them a better quality of life, thank you
- ❖ A great opportunity given to us by the care homes team to improve the care of those living with dementia
- ❖ Enlightening, frightening, isolating, thought-provoking, emotional
- ❖ Message definitely received
- ❖ Much more training should be done this way
- ❖ Absolutely fantastic. Tours such as this should be compulsory for anyone working with people affected by dementia.
- ❖ I thought it was an excellent way of understanding just how someone with dementia may be feeling. I think this should be part of training for anyone who is working with dementia – an absolute must.
- ❖ It was fantastic, it has given me more understanding of people with dementia
- ❖ It has given me a better understanding, which will enable me to care for residents with dementia in a much better way, and I can also pass my experience to others
- ❖ It gave me an awareness of how dementia can affect people in a way I never thought possible
- ❖ A fantastic way to enable people to feel what having dementia can really be like
- ❖ This should be open to everyone, excellent experience, invaluable
- ❖ The whole process was incredible
- ❖ Eye-opening. More people need to experience this.
- ❖ It brought out so many emotions
- ❖ It will change my working practice and how I approach my dementia clients in future
- ❖ A very powerful and thought-provoking experience. All staff should attend, it should be mandatory for all, from consultants and hospital managers to domestic/cleaning staff.
- ❖ Absolutely amazing. I have taken so much from today that I will use in my place of work.
- ❖ Helps me to be more successful in the care home setting
- ❖ I was not expecting to get as much out of the tour as I did and am looking forward to relaying to the rest of the team
- ❖ Excellent, I would like to be able to offer this experience to all my staff
- ❖ Unique and eye-opening
- ❖ I have a far better idea of how to care for someone with dementia
- ❖ The best dementia lesson I have ever received, absolutely amazing, every member of society should do it
- ❖ I think my outlook will be completely different from now on and I will think about how I felt whenever I work with someone with dementia from now onwards
- ❖ Will make a difference to my practice
- ❖ Should be mandatory for all those caring for people with dementia
- ❖ Made me open my mind and think
- ❖ I have never been to anything like this and would recommend it is mandatory to all people working with people with dementia
- ❖ Made me really empathise and understand the people I work with. I found it very interesting and inspiring to put things I learnt into practice