

ND ref. FOI/16/479

Freedom of Information

Thank you for your 17/02/17 request for the following information:

Re. Your trust

a. How many acute hospitals do you have in your trust?

Answer: One. This is North Devon District Hospital (NDDH) located in Barnstaple.

b. How many inpatient beds do you have within each of the acute hospitals in your trust?

Answer: 263 in NDDH.

Re. Training on learning disability:

a. Do you have content on learning disability in your acute hospital inductions, for;

- i. clinical staff*
- ii. non-clinical staff*
- iii. Where the programme is self-directed, what length of time are participants expected to spend on learning disability related content?*
- iv. Where the programme is taught, what is the teaching time for each group?*

Answer:

i & ii: Yes. Content on learning disability is referred to at the Corporate Induction through both safeguarding training and through the protected characteristics element of Equality & Diversity training.

iii N/A

iv: One day.

b. Have you provided specialist learning disability training to acute hospital staff within the last 3 years?

Answer: Yes, via an eLearning programme which has been developed in house by the Workforce Development Team and the Learning Disability Liaison Nurse. This programme was introduced in early 2015 and is hosted on our own Learner Management System (LMS) which is accessible to all staff.

If so;

- i. How many staff attended such training?*
- ii. Was this training mandatory or optional?*
- iii. For each different programme delivered, Please give the name of the programme(s), course duration (in hours), number of sessions and how many staff attended?*

Answer: This training is an e-learning programme. It is mandatory in that it is attached to all staff's learner records on the LMS. A number of staff have completed this training since it was introduced in 2015. Please note that our Trust has undergone strategic reconfiguration with a number of our community hospitals in Mid/East Devon being moved to other Trust management.

Total Completions – 1,888 (1,263 with Mid & East Removed)

Clinical Completions – 1,499 (998 with Mid & East Removed)

Non Clinical Completions – 389 (265 with Mid & East Removed)

Re. Reasonable adjustments:

a. Do you have a 'flagging' system in place to notify hospital staff when a patient has a learning disability?

Answer: Yes on our Patient Access System (PAS).

i. If so, what is it?

Answer: Updated by Learning Disability Liaison Nurse on PAS.

b. How many patient information leaflets do you have currently available across your trust, and how many of these are available in easy read format?

Answer: 495 leaflets and 17 are in easy read for learning disability patients.

c. Do you routinely offer personalised easy read format appointment letters/other correspondence to patients with a learning disability?

Answer: Yes.

d. Do you routinely offer the option of longer out-patient appointments to patients with a learning disability?

Answer: No. These are only offered if they are requested beforehand.

e. Do you routinely offer 'hospital passports' to patients with a learning disability during pre-admission appointments?

Answer: No.

i. If so, are your ward staff trained to use them?

Answer: N/A.

f. What is your process for recognising support needs in a referral to services in your trust, identifying reasonable adjustments that are known to be helpful to the patient, and putting them in place?

Answer: The Learning Disability Liaison Nurse Services look at all LD referrals.

g. Do you have a policy or written guidance on reasonable adjustments in place for patients with a learning disability?

Answer: No.

If so;

i. What is it?

ii. How is it provided to staff?

Answer: N/A.

h. Did you carry out an audit showing compliance with NHS Contract requirement on appropriate assistance/reasonable adjustments in 2015/16? (Please refer to NHS Standard Contract 2015/16 Service Conditions: 13.2) If so, please share.

Answer: No.

Re. Caring for patients with a learning disability:

i. Do you have a policy or written guidance on supporting family carers of patients with a learning disability?

Answer: Yes.

If so;

i. What is it?

ii. How is it provided to staff?

Answer: There is a Trust Carers Policy which covers all patients. It is available to staff on our Trust website.

j. Do you have a procedure in place for unplanned admission of patients with a learning disability? If so, what is it?

Answer: No. However we routinely contact our Learning Disability Team. If the patient does not have a carer or family member present we may re-schedule to a time and date when they are available.

k. How many specialist learning disability staff do you have in post and what are their job titles? If so, how many full-time equivalent posts do you have?

Answer: Learning Disability staff are provided by Devon Partnership Trust. There is a 1.0 WTE Learning Disability Acute Care Liaison Nurse in place.

- l. Please will you share the name and contact details of your learning disability lead, if you have one?*

Answer: The Trust does not release the names of staff below a Director under Section 40(2) of the Freedom of Information Act 2000 Personal Information (where disclosure may contravene the Data Protection Act 1998). The Director of Nursing is Dr Nicola Ryley. You may contact Nicola via our main switchboard number 01271 322 577 or via the Trust Contact Us link on www.northdevonhealth.nhs.uk

- m. How many patients with a learning disability were treated by your trust in 2015/16, 2014/15, 2013/14?*

Answer: We do not hold this information and it is not routinely recorded. Gathering this would require a detailed audit. The costs associated with undertaking such an audit would exceed the appropriate limit of £450 under Regulation 3 of the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004 (SI 2004/3244)).

The appropriate limit of £450 represents the estimated cost of one person spending two and a half days in determining whether the Trust holds the information, and locating, retrieving and extracting the information. Consequently, the Trust is not obliged by the Freedom of Information Act 2000 to retrieve the above information. I regret to inform you that we shall not process your request to the above question further.

- n. How many patients with a learning disability died within you trust in 2015/16, 2014/15 and 2013/2014?*

Answer: We do not hold this information and it is not routinely recorded. Gathering this would require a detailed audit. The costs associated with undertaking such an audit would exceed the appropriate limit of £450 under Regulation 3 of the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004 (SI 2004/3244)).

The appropriate limit of £450 represents the estimated cost of one person spending two and a half days in determining whether the Trust holds the information, and locating, retrieving and extracting the information. Consequently, the Trust is not obliged by the Freedom of Information Act 2000 to retrieve the above information. I regret to inform you that we shall not process your request to the above question further.

- o. How many of these deaths were investigated by the trust?*

Answer: Please see table below:

Year	Number of LD deaths investigated
2013/14	≤5
2014/15	≤5
2015/16	≤5

In accordance with the Data Protection Act 1998 we are unable to provide figures where the number of patients is less than or equal to five and could risk the identification of those patients and breach Caldicott principles.

In these cases ≤5 is used to indicate that a figure between 1 and 5 is being suppressed. Also note that if only one cell required suppression, at least one other number has been suppressed to avoid calculation of suppressed values from the totals.

This follows NHS Digital (formerly HSCIC) analysis guidance (2014) which states that small numbers within local authorities, wards, postcode districts, CCG's providers and Trusts may allow identification of patients and should not be published.