



# Smartcare

The foundation of excellent patient care



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Northern Devon Healthcare  
NHS Trust

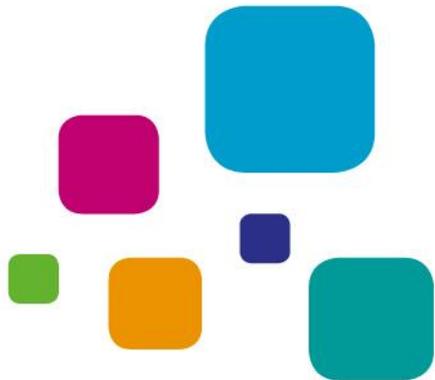


Incorporating community services in Exeter, East and Mid Devon

# Our mission statement

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We will improve the quality, safety and efficiency of all of Northern Devon Healthcare Trust's care services to the highest levels attainable by implementing and realising the benefit of an advanced electronic health record.

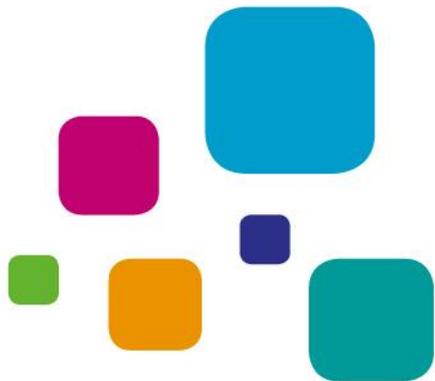


# Our vision for our patients

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**“We will improve patient care throughout the whole patient journey.”**

- Care will be consistent through having readily accessible, up to date information enabling us to make more informed, holistic decisions about a person’s care
- We will operate a safer, risk-reduced service to patients. For example allergy information will be regularly available so we won’t prescribe something which we know a person will have a reaction to, for example penicillin.
- Using and analysing the data captured through the EHR we will be able to assure ourselves and our patients that the care they are receiving is of the high quality we expect, and highlight where improvements could be made





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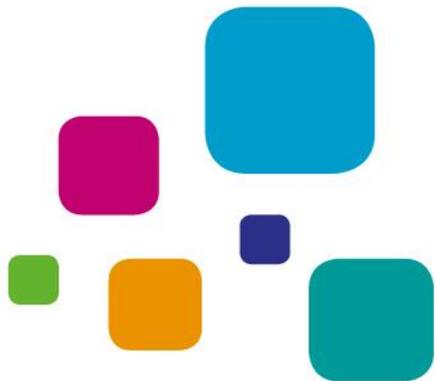
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# Our vision for our staff

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**“We will improve the working lives of our staff enabling them to feel confident in the care they deliver.”**

- We will record clinical and care information efficiently and consistently meaning that other clinicians always know where to find information and we are assured it is up-to-date and accurate
- Multiple users will be able to simultaneously access the same record
- We will build and maintain an IT infrastructure that allows easy, consistent access to all clinical application systems
- We will invest in IT devices that are appropriate for your role and environment, supporting you more effectively in your work, to give you the time to focus on patient care





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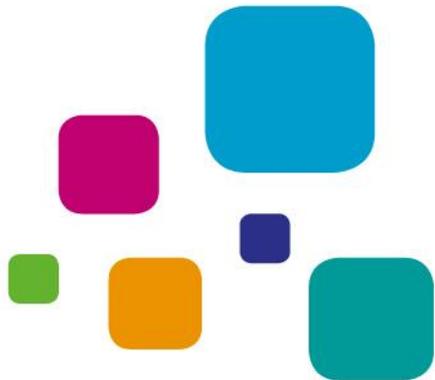
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# Our vision for all

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**“We will be assured our services are as safe and efficient as possible, delivering the very best care to patients.”**

- Paperwork will be reduced, reducing the risk of not being able to track records and reducing duplication and administration errors
- Patient information will be recorded and stored securely with minimised risk
- Data recorded can be used to gain insight about our services allowing us to make evidenced decisions about the care we provide
- We will create a paper-light working environment, saving the NHS money as well as doing our bit to help the environment





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