

19th March 2014

ND ref. **FOI/13/263**

Dear ,

Thank you for your 23/01/14 request.

Freedom of Information

You requested the following clarification on FOI/13/185:

*1) Number of Torrington **and surrounding area** residents who left North Devon District Hospital for whom the destination was Hatchmoor Nursing Home Please give monthly figures (if possible according to data protection.) If not possible please give whole number between 1 Oct and 26 Nov 2013 and also from 26 Nov 2013 to date.*

Answer: 11 in total. There were four patients between 1st Oct - 26th Nov 2013 and seven patients between 27th Nov – 31st January 2014.

Data up to 31st January is the most up to date data that can be provided.

*2) The numbers of Torrington **and surrounding area** resident patients who were sent to Hatchmoor between these dates under intermediate and complex care (health) Please give monthly figures from 1st Oct 2013 to date. If not possible according to data protection please give whole number between 1 Oct and 26 Nov 2013 and also from 26 Nov 2013 to date.*

Answer: Information is not routinely recorded in the formats specified above so would not be readily accessible. Time and resources required to provide the requested information would exceed the limit envisaged under the Act. Therefore, the Trust applies the Section 12 exemption under the Freedom of Information Act 2000.

*3) Under intermediate and complex care (health) which members of Trust staff were responsible/accountable for the decision to move Torrington **and surrounding area** residents /patients and accepted their care in the community/Hatchmoor. Name all staff and designation both at NDDH and in community*

*4) Which members of Trust staff were responsible/accountable for the decision to transfer Torrington **and surrounding area** residents to other community hospitals. Name all staff, and designation both at NDDH and in community*

5) Which members of Trust staff were responsible /accountable for the decision to transfer Torrington and surrounding area residents to a nursing home. Name all staff and designation both at NDDH and in community

*6) Which members of Trust staff were responsible/accountable for the decision to transfer Torrington **and surrounding area** residents to the community team operating in Torrington **and surrounding area** and who took the decision to accept into the community. Name all staff and designation both at NDDH and in community*

Answer to Q3, Q4, Q5 and Q6: All patients are under the care of a consultant when in NDDH, or a senior medic (such as a GP) when in a community hospital. This senior clinician is the lead responsible for the patient's ongoing medical care, which includes discharges or transfers.

It is Trust policy not to issue names below Director Level other than in relation to significant service development or public messages on its website or in press releases. It generally exempts such material under section 40 of the Freedom of Information Act 2000: Personal Information (where disclosure may contravene the Data Protection Act 1998).

Planning a patient's discharge commences the moment they are admitted to hospital. Where it is likely to be a complex discharge then a multi-disciplinary team will meet and discuss onward care options for the patient. The individuals in this MDT are selected depending on the patient's illness and ongoing health needs, so it could involve NDDH nursing as well as therapy professionals, community nursing and therapy professionals and/or the Pathfinder team at NDDH.

The members of the MDT also ensure that they know the wishes of the patient and their family or carers. A plan outlining appropriate onward care is proposed. The senior clinician (GP or consultant depending on the setting) discusses this plan with the patient to achieve joint agreement of the discharge plan.

We hope this is useful. To the best of our knowledge it comprises all the relevant information held by the Trust.

Yours sincerely,

FOI - Northern Devon Healthcare NHS Trust

We have a duty to advise you of your right to complain about this response to your enquiry under Freedom of Information. You may do so through the Trust's Complaints Procedure. Full details are available on our web site:

www.northdevonhealth.nhs.uk or you can write to: The Complaints Department, Suite 2 Munro House, North Devon District Hospital, Raleigh Park, Barnstaple, Devon EX31 4JB. If you remain dissatisfied with the Trust's decision following your complaint, you may wish to contact the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF. Their web site is www.ico.gov.uk Please note: information supplied to you continues to be protected by the Copyright, Designs and Patents Act 1988. You are free to use it for your own purposes, including any non-commercial research you are doing and for the purposes of news reporting. Any other re-use, for example commercial publication, would require the permission of the copyright holder. There could be a charge for re-use of the information and you may need a license. Information you receive which is not subject to Crown Copyright continues to be protected by the copyright of the person, or organisation, from which the information originated. You must ensure that you gain their permission before reproducing any third party (non Crown Copyright) information. If you need further clarification, please contact 01271 311682 or email, quoting the reference number above. [Please note for future reference, the Trust has a form on its website to aid the flow of requests. See: \[www.northdevonhealth.nhs.uk/contact/foi/form/\]\(http://www.northdevonhealth.nhs.uk/contact/foi/form/\)](#)

Please quote the allotted ND reference number in the subject box in future messages.



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