

Your child's hearing review appointment

– what you need to know

Audiology Department

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Other formats

If you need this information in another format such as audio tape or computer disk, Braille, large print, high contrast, British Sign Language or translated into another language, please telephone the PALS desk on 01271 314090.

What is this appointment for?

Children from the age of 5 years old who wear hearing aids need to have their hearing tested and hearing aid provision reviewed at least every year.

Over the course of the review we will look to see if your child's hearing aids are still working effectively, whether their hearing has changed and how you are all getting on with the support you're receiving.

Why have I had two appointments sent to me?

A hearing aid review is split into 2 separate appointments; **you will need to attend both.** Please let us know if you are unable to attend one or both appointments, we will be able to arrange alternative dates for you.

What will happen at the first appointment?

This will consist of an ear examination and an informal chat to see how you have been getting on since your last visit to us.

We will record a tympanogram to check there is no congestion of the middle ear and we will also record an audiogram to see if there has been any change in the hearing levels.

If new earmoulds are needed, impressions can be taken and the moulds will be fitted at the next appointment.

Before you leave you will be given a questionnaire to take home and complete for your next appointment, this will be so that we can find out in more detail how you manage with your hearing aid in different situations.

What will happen at the second appointment?

We will talk through the completed questionnaire and discuss any issues that arise from the answers you've provided.

The new earmoulds will be fitted if impressions were taken last time.

We may need to make adjustments to the hearing aid settings, this may involve putting a thin tube a short way into the ear along with the earmould and hearing aid. Some sounds will then be played through a speaker whilst adjustments are made to the hearing aid. If the hearing aid is unable to be altered to suit hearing loss, or if your child has had the hearing aid for a long time, we may need to exchange it to a new one.

What will happen to my child's hearing test results?

You will be given a report to take with you when you leave, however if this is not possible on the day it will be sent to you in the post.

A copy of the test results, as well as an accompanying letter, will always be sent to your GP and copies sent to relevant health professionals who are involved with your child's care, this would include the Teacher of the Deaf, Paediatrician and School Nurse. You will have the option of receiving a copy of this letter. A copy of the hearing test is also stored in your child's hospital records and on the Audiology database.

How to contact us

If you have any queries about your appointment or problems as a result of the test/procedure or about your hearing aid(s), then you can contact the Audiology Department on **01271 322476**, between 8am and 6pm, Monday to Friday. Alternatively, you can email us at ndht.audiology@nhs.net.

PALS

The Patient Advice and Liaison Service (PALS) ensures that the NHS listens to patients, relatives, carers and friends, answers questions and resolves concerns as quickly as possible. If you have a query or concern call 01271 314090 or e-mail ndht.pals@nhs.net. You can also visit the PALS and Information Centre in person at North Devon District Hospital, Barnstaple.

Have your say

Northern Devon Healthcare NHS Trust aims to provide high quality services. However, please tell us when something could be improved. If you have a comment or compliment about a service or treatment, please raise your comments with a member of the ward staff or the PALS team in the first instance.

'Care Opinion' comments forms are on all wards or online at www.careopinion.org.uk.

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