

Friends and Family Test

Incorporating community services in Exeter, East and Mid Devon

The 'Friends and Family Test' score can range between -100 and +100.

April 2013 - March 2014

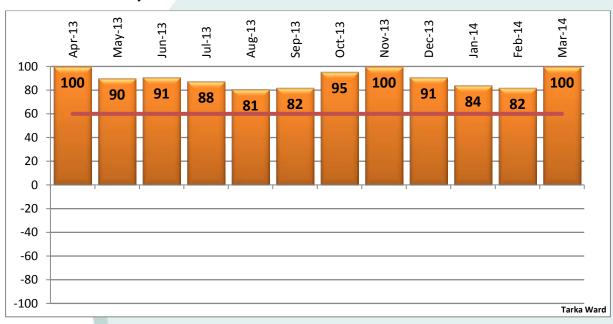
The Trust's target score is +60.

Tarka Ward

Kevin Marsh, Director of Nursing, said: 'After discharge, patients are given the opportunity to tell us whether they would recommend the care provided to friends and family. Thank you for your feedback. We are using it to continually improve our services.'

North Devon District Hospital

'Friends and Family Test' score



Responses

The 'Friends and Family Test' scores are based on the following number of patient responses.

