

# Devon Advocacy Services

Organisation	Client Group	Area Covered	Description of Service	Address/Contact Details
Age UK Devon	Mental Capacity	Devon and Torbay	Age UK Devon are part of the Devon Advocacy Consortium (DAC). The IMCA service supports professionals in making decisions about particularly vulnerable people who lack capacity to make important decisions for themselves, and who have no family or friends that it would be appropriate to consult about those decisions. IMCAs will work with and support people who lack capacity, and represent their views to those who are working out their best interests.	IMCA Service, Age UK Devon, Unit 1 Manaton Court, Matford Business Park, Exeter, EX2 8PF Email: <a href="mailto:imca.devon@nhs.net">imca.devon@nhs.net</a> Phone: 0845 231 1900
Haven Advocacy	Learning disabilities, physical & sensory disabilities including Deaf community, older people & carers.	Devon	Haven is part of the Devon Advocacy Consortium (DAC). Haven assists and empowers individuals to access services in order to lead full and independent lives.	DAC, c/o Living Options Devon, Ground Floor Units 3-4 Cranmere Court, Lustleigh Close, Matford Business Park, Exeter, EX2 8PW Email: <a href="mailto:dac@seap.org.uk">dac@seap.org.uk</a> Phone: 0300 343 5707

Vocal Advocacy	Learning Disability	South and West Devon	<p>Vocal is part of the Devon Advocacy Consortium (DAC).</p> <p>Vocal provide services for people with a learning disability. Vocal supports people who live in South and West Devon. The organisation works with Paid Crisis Advocates, Citizen Advocates, Speaking up groups and Chat spots.</p>	<p>Vocal Advocacy, Foxhole, Dartington Estate, Totnes, Devon TQ9 6EB Tel:  Email: <a href="mailto:vocaladvocacy@btconnect.com">vocaladvocacy@btconnect.com</a>  Phone: 01803 868300</p>
Devon Link Up	Learning Disability	Exeter and East Devon	<p>Devon Link Up is part of the Devon Advocacy Consortium (DAC).</p> <p>Devon Link-Up provide community integration, Speaking Up Groups, Issue Based Advocacy, Citizen Advocacy and Person Centred Planning and also a befriending service to people that have a learning disability.</p>	<p>Devon Link Up, The Beehive, Dowell Street, Honiton, EX14 1LZ  Email: <a href="mailto:referralsdlup@gmail.com">referralsdlup@gmail.com</a>  Phone: 07808053992</p>
Plymouth and Devon Racial Equality Council (PDREC)	Black, minority and ethnic (BME)	Devon and Plymouth	<p>PDREC are part of the Devon Advocacy Consortium (DAC).</p> <p>PDREC work with BME clients on a range of issues including racial harassment</p>	<p>PDREC, 3<sup>rd</sup> Floor Prideaux Court, Palace Street, Plymouth, PL1 2AY  Email: <a href="mailto:dac@seap.org.uk">dac@seap.org.uk</a>  Phone: 01752 224555</p>

			case-work and/or co-ordination, race specific case-work and critical friend role	
Rethink Mental Illness	Mental Health	Devon and Torbay	<p>Rethink Mental Illness are part of the Devon Advocacy Consortium (DAC). Offers a mental health advocacy service for people between the ages of 18 and 65 to support them with their care and treatment. Provides Independent Mental Health Advocacy and holds regular surgeries on all the acute wards in Devon and will work with people in the community who are on a CPA (Care Programme Approach) and need support with the care that they are receiving for their mental health.</p>	<p>Rethink Mental Illness, 2-4 Meeting Street, Exmouth, EX8 1LN  Email: <a href="mailto:devonadvocacy@rethink.org">devonadvocacy@rethink.org</a>  Phone: 01395 271804</p>
SEAP	People who would like to make a complaint about NHS services.	Devon	<p>SEAP are part of the Devon Advocacy Consortium (DAC). SEAP provide an independent advocacy service that can help people make a complaint about any aspect of their NHS care or</p>	<p>DAC, c/o Living Options Devon, Ground Floor Units 3-4 Cranmere Court, Lustleigh Close, Matford Business Park, Exeter, EX2 8PW  Email: <a href="mailto:dac@seap.org.uk">dac@seap.org.uk</a>  Phone: 0300 343 5707</p>

			treatment. This includes treatment in a private hospital or care home that is funded by the NHS.	
Young Devon	Young people aged 16 – 21	Devon	Young Devon are part of the Devon Advocacy Consortium (DAC). Young Devon support young people going through a transition or with Special Educational Needs (SEN) to get their voice heard about what is important to them.	Young Devon, Youth Enquiry Service, 11 Queen Street, Newton Abbot, TQ12 2AQ Email: <a href="mailto:dac@seap.org.uk">dac@seap.org.uk</a> Phone: 0300 343 5707
National Youth Advocacy Service (NYAS)	Children and Young People	Devon	NYAS provide advocacy services to Looked After Children (LAC) and an Independent Visitors Service. Through these services NYAS provides a safety net for children, young people and vulnerable adults, who have nowhere else to turn.	NYAS, Egerton House, Tower Road, Birkenhead, Wirral, CH41 1FN Email: <a href="mailto:help@nyas.net">help@nyas.net</a> Phone: 0808 808 1001