Your liaison nurses are
Lisa Baker
Margaret Graham
You can telephone the liaison nurses if you need support in hospital on 01271 314 171 between 8.00am to 4.00pm Monday to Friday or email: lisabaker@nhs.net margaretgraham@nhs.net

If you have any concerns, would like to make a complaint or would like a copy of this leaflet in a different language or format, please contact our PALS Team;
PALS TEAM
Devon Partnership NHS Trust
Wonford House Hospital
Dryden Road
Exeter EX2 5AF
0800 0730741
Email: Dpn-tr.pals@nhs.net
www.devonpartnership.nhs.uk

Reference: 167/03/09
**WHO NEEDS A LIAISON NURSE?**

- The liaison nurse is for people with learning disabilities

**WHEN MIGHT YOU NEED A LIAISON NURSE?**

- If someone you are caring for is going into hospital for an outpatients appointment
- If someone you are caring for is going into hospital to stay
- If you feel this person needs extra support to go into hospital

**WHAT THE LIAISON NURSE WILL DO**

- Make sure you and the person you care for have access to all the information you need about the treatment
- Inform the hospital staff of any special arrangements required for the appointment, treatment or stay in hospital
- Make sure the hospital staff have all the information they need to care for the person effectively
- Co-ordinate arrangements between you, the person you are caring for, the community nurse and the hospital

**WHAT THE LIAISON NURSE WON’T DO**

- Replace your community nurse or social worker
- Speak for the person you care for
- Make decisions for the person you care for
- Stay with the person whilst they are in hospital
- De-skill people who don’t need support

**WHY IS THERE A LIAISON NURSE?**

- Nationally, adults with learning disabilities have found it difficult to access health services, in the same way as other patients
- Users and carers have highlighted and identified the difficulty
- Northern Devon Healthcare Trust and Devon Partnership Trust are committed to equality for all
- We wish to continue our successes by working in partnership